
Delivery Driver interview questions

This **Delivery Driver** interview profile brings together a snapshot of what to look for in candidates with a balanced sample of suitable interview questions.

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Delivery Driver Interview Questions

Delivery Drivers are found in a few different settings. The basics more or less stay the same. First, you'll want to see a clean driving record. Then, if you require drivers to use their own (reliable) vehicle, you'll want to see valid insurance. Best practices include running a drug test as well as a background check.

Required skills will differ depending on the exact work environment. If you're hiring a delivery driver for a restaurant, you'll need cash handling and customer service experience. If you're looking for a [freight truck driver](#), you'll need a specialty license and a driving test, just to verify their skills. A warehouse or package delivery driver may need to have some familiarity with barcoding materials, or know how to operate a forklift.

For these reasons, it's best to add your own questions tailored to specific job requirements. Nevertheless, these open-ended and situational questions should give you a headstart. These questions will help you evaluate the extent of your candidates' proven professional driving experience.

Operational and Situational questions

Professional Driving Questions

- Why are you interested in working as a driver for our company?
- How much experience do you have as a professional delivery driver?
- Describe a time you accidentally gave a coworker incorrect information. How did you resolve it?
- What would you do if you were not responsible for a traffic violation, but were pulled over by a police officer?
- What would you do if you got into a car accident during a delivery?
- How well do you know this area?

Hospitality Industry Questions

- How much cash handling experience do you have?
- How would you handle a customer who is upset about a late delivery?
- A customer gave you \$20.00 to pay their \$12.67 bill. How much change should they receive?

Transportation and Logistics Industry Questions

- What kinds of long-haul equipment have you used?
- How do you maintain good communication with dispatchers and schedulers?
- How do you feel about a slip-seating setup?
- Has anyone ever suspected you of falsifying your driver's logs?
- How do you stay focused when you're on the road for long periods of time?